

# Consumer Grievance Redressal Forun FOR BSES YAMUNA POWER LIMITEI

(Constituted under section 42 (5) of Indian Electricity Act. 2003 Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-110032

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## C A No. Applied For Complaint No. 156/2023

In the matter of:

Musa Qureshi

.....Complainant

**VERSUS** 

BSES Yamuna Power Limited

.....Respondent

### Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. Nishat A Alvi, Member (CRM)
- 3. Mr. P.K. Agrawal, Member (Legal)
- 4. Mr. S.R. Khan, Member (Technical)

## Appearance:

- 1. Mohd Shariq, Counsel of the Complainant
- 2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Shweta Chaudhary, On behalf of BYPL

#### ORDER

Date of Hearing: 17th August, 2023 Date of Order: 21st August, 2023

Attested True Copy Secretary CGRF (BYPL)

# Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

- 1. This complaint has been filed by Mr. Musa Qureshi against BYPL-PHG.
- 2. The brief facts of the case giving rise to this grievance are that complainant Mr. Musa Qureshi applied for new electricity connection vide request no. 8006143938 at premises no. 11123/2, GF, Basti Tent Wali, Motia Khan, Sadar Bazar, Delhi-110006.

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He further submitted that OP rejected his application for new connection on pretext of enforcement dues against CA and energy dues against CA. He further submitted that he has nothing to do with the dues as they are old dues.

3. OP in its reply briefly stated that the complainant is seeking new connection for a shop at ground floor at property bearing no. 111/23, Basti tent wali, Motia Khan, Sadar Bazar, Delhi. The complainant applied for new connection vide request no. 8006143938 for a shop at ground floor. It is submitted that shop at ground floor is already electrified by way of connection having CA No. 100469166 with meter no. 70352195.

OP further added that after initial verification deficiency letter was issued wherein outstanding dues were claimed. The same were challenged by the complainant. As such site was revisited on 17.03.2023. On revisit commercial feasibility was again carried out and as such now the dues outstanding against the property is as under:

a) CA No. 100409415 Rs. 55666/-

b) CA No. 400033922 Rs. 60974/-

c) Pro-rata against CA No. 100505832 Rs. 6580/-.

Attested True Copy

Secretary CGRF (BYPL)

4. During the course of hearing the complainant agreed to pay the theft dues and submitted that the matter regarding dues is pending in PLA and he would clear all the pending dues.

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5. Matter was listed for hearing when the counsel of the complainant submitted No Dues Certificate against the theft bills. He also submitted that he would clear the pro-rata bill also. OP stressed for obtaining an undertaking from the complainant stating therein that complainant would clear the pro-rata bill and also temporary partition between the shop will be converted into permanent partition and will show both the premises are separate premises. The counsel of the complainant agreed to submit the same.

### ORDER

Complaint is allowed. The complainant should file the undertaking as mentioned above as required by OP and after perusal of undertaking and other completion of other commercial formalities, OP is directed to release the new connection to the complainant.

The OP is also directed to file compliance report to this office within 21 days from the issue of this order

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.

Attested True Copy

Secretary

(NISHAT A ALVI)

MEMBER (CRM)

(P.K. AGRAWAL)

MEMBER (LEGAL

(S.R. KHAN)

MEMBER (TECH.)

(P.K.SINGH) ZHAIRMAN

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